

Warning notices: Before using this product, please read this manual carefully and keep it for future reference.
The design and specifications are subject to change without prior notice for product improvement.
Consult with your dealer or manufacturer for details.
The diagram above is just for reference. Please take the appearance of the actual product as the standard.

User manual

MDRE372FE01-MY

Refrigerator-Freezer
Built-in Series

 Simply ideal

THANK YOU LETTER

Thank you for choosing Midea! Before using your new Midea product, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers in a safe way.

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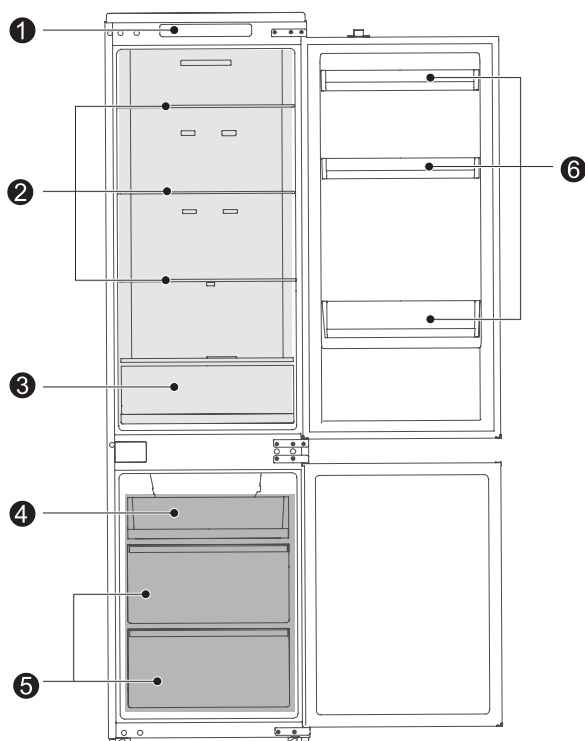
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SPECIFICATIONS

Product model	MDRE372FE01-MY
Rated Voltage	220-240V-
Rated Current	1.2A
Total Volume	267L

PRODUCT OVERVIEW

Parts Description



- 1 Temperature control
- 2 Glass shelf
- 3 Fruits and vegetables box

- 4 Small Drawer
- 5 Big Drawer
- 6 Door tray

Note: For the most efficient use of energy, keep all internal items such as trays, drawers, shelves and ice cube box in the position as supplied by the manufacturer.

ATTENTION

Differences: Due to technical changes and model differences, some of the illustrations in this manual may differ from yours.

PRODUCT INSTALLATION

Installation Instructions

Before First Use

- Remove the outer and inner packaging, wipe the outside thoroughly with a soft dry cloth and the inside with a damp, slightly warm cloth.
- Before connecting your refrigerator to the power supply, check that the voltage stated on the rating label of your appliance corresponds to the voltage in your home. A different voltage could damage the appliance.
- The appliance must be grounded. The manufacturer is not responsible for damages that may occur as a result of use without grounding.

Refrigerator Location

- Place the refrigerator in a well-ventilated location where the floor is flat and sturdy.
- Keep the refrigerator away from direct sunlight.
- Avoid locations exposing your refrigerator to high humidity and moisture.

Ambient Temperature

- Depending on the climate class, this refrigerator is intended to be used within the ambient temperature range specified in the following table.
- The product may not operate properly at temperatures outside the specific range.
- You can find the climate class on the product label.

Climate Class	Ambient Temperature
SN	+10 °C to +32 °C
N	+16 °C to +32 °C
ST	+16 °C to +38 °C
T	+16 °C to +43 °C

If you have any doubts regarding installation, please contact the vendor, our customer service, or your nearest Authorised Service Centre.

Connecting to Power

- The refrigerator should be plugged into a dedicated electrical circuit rated to match the requirements of the refrigerator.

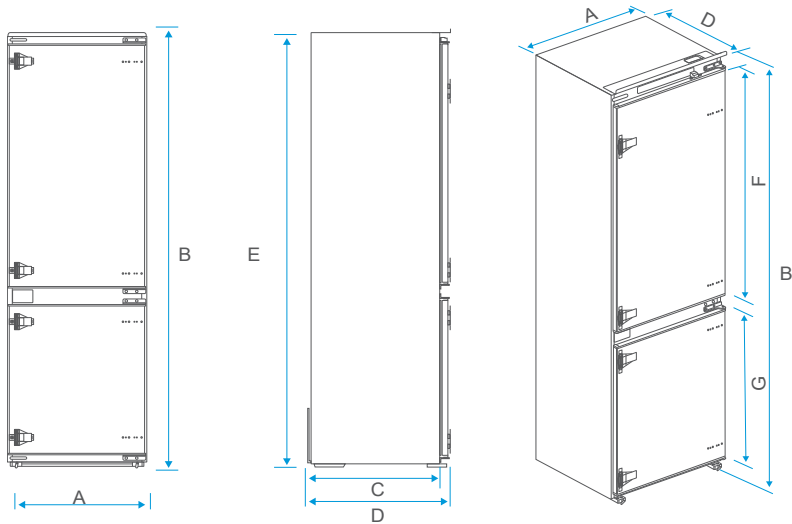


CAUTION

Never unplug the refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

When positioning the refrigerator, ensure the power cord is not trapped or damaged.

Dimensions



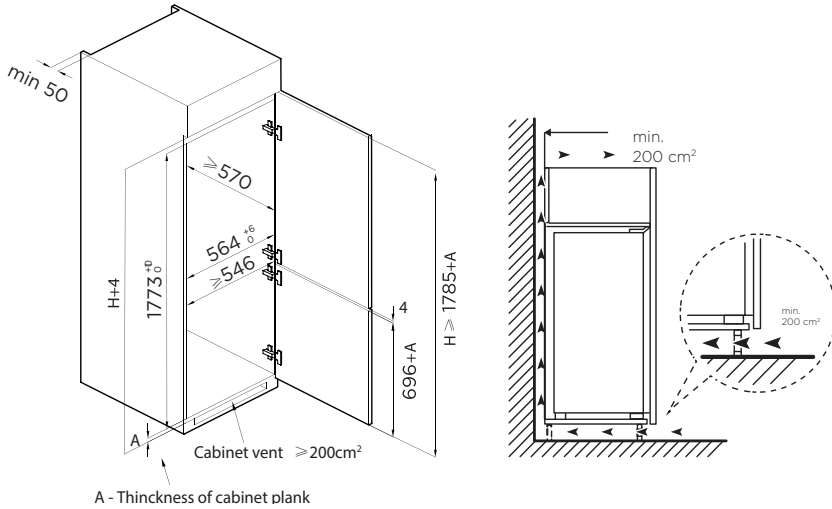
Width	Overall Height	Depth (Cabinet only)	Depth	Height	Height (Fridge)	Height (Freezer)
A	B	C	D	E	F	G
540	1785	510	550	1770	992	620.5

Note: All dimensions are in mm.

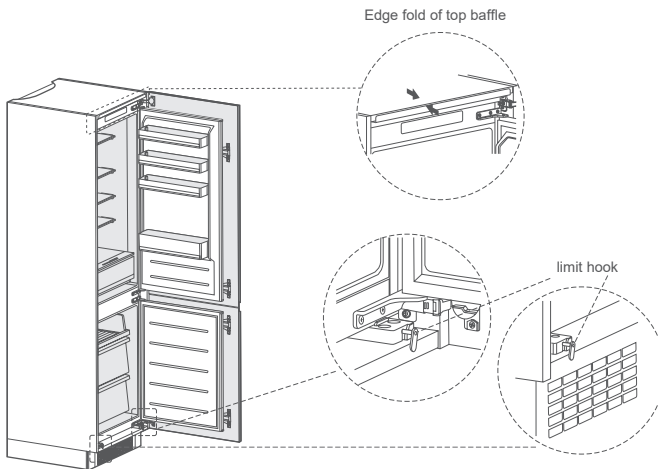
Installation in Cabinet

Steps:

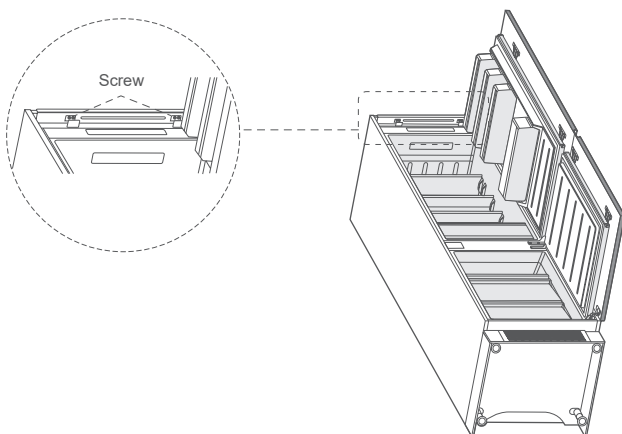
1. Cabinet size requirement.



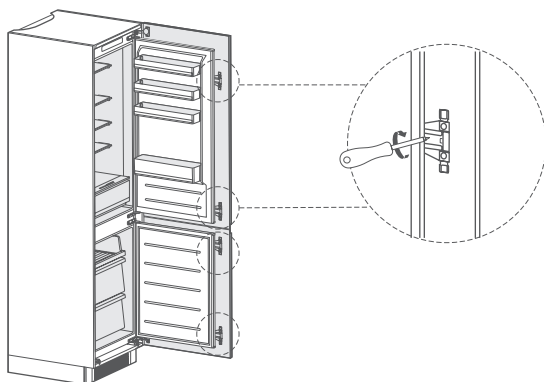
2. Push the refrigerator into the cabinet and adjust it to make sure the edgefold of top baffle completely touch the top edge of the cabinet.
3. The limit hook of supporting leg completely touch the bottom edge of the cabinet..



4. Fix the supporting leg with screws, then install the screw caps
5. Fix the top baffle to the top of the cabinet inner with screws, then install the screw caps.



6. Open the lower door of cabinet the maximum angle, and open the lower door of the refrigerator to the corresponding position. Sliding the block to make sure inner edge align with the lower door edge of refrigerator, then fix the block to the door of cabinet with screw and install screw caps.
7. Fix the upper refrigerator door to the cabinet door in the same way.



8. Take out the sealing strip from accessory bag, and press it in the gap between the cabinet and the refrigerator. Installation is completed.

● ATTENTION

Precautions before installation: Information in the Instruction Manual is only for reference. The physical product may differ. Before installation and adjusting of accessories, it shall be ensured that the refrigerator is disconnected from power.

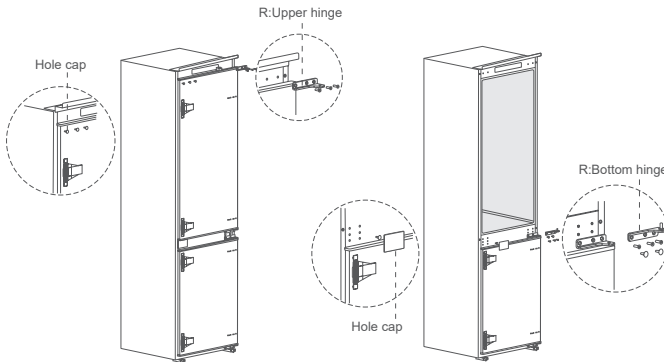
Door Reversal (Optional)

Parts already mounted on the refrigerator (as shipped):

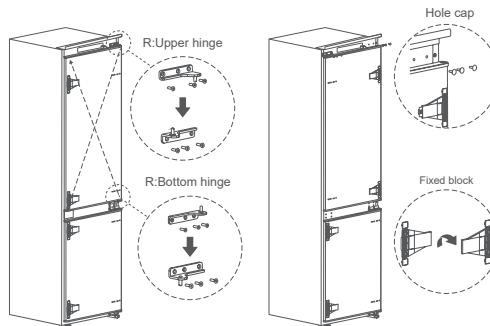


Steps:

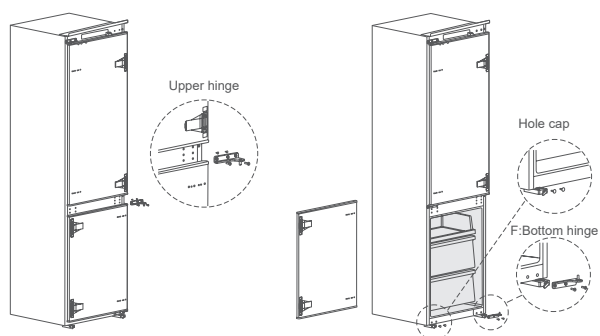
1. Power off the refrigerator, and remove all objects from the door trays.
2. Remove the upper hinge and hole caps of refrigerator door.
3. Remove the refrigerator door, the bottom hinge and the hole cover.



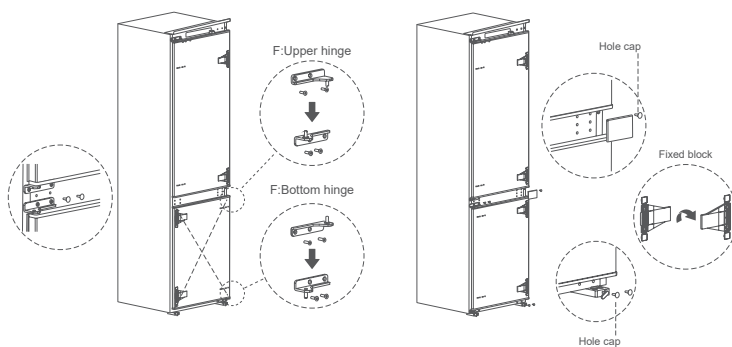
4. Exchange the R:bottom hinge and R:upper hinge ,then install them according to below steps, and install the top hole caps.
5. Remove the two fixed blocks of refrigerator door and rotate them for 180° and install them on other side of refrigerator door.



6. Remove the the upper hinge of freezer door and plug pin.
7. Remove the freezer door, the bottom hinge and the hole caps.



8. Exchange the F:bottom hinge and F:upper hinge ,then install them according to below steps, and install the top hole cover and lower hole caps
9. Remove the two fixed blocks of freezer door and rotate them for 180° and install them on other side of freezer door.



10. The picture after completion is shown as below.

● ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

Moving the Appliance

1. Remove all items from the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

ATTENTION

Before making changes, the refrigerator must be disconnected from power. Precautions should be taken to prevent any personal injury.

Replacing the Light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

ATTENTION

This product contains a light source of energy efficiency class (F).

Tips for Energy Saving

Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.

Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance.

Please also observe the spacing dimensions in the chapter "Product Installation".

An evenly filled refrigerator/freezer compartment contributes to optimal energy use.

Allow warm food to cool before placing it in the refrigerator/freezer compartment. Food that has already cooled down increases energy efficiency.

Allow frozen food to defrost in the refrigeration compartment. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.

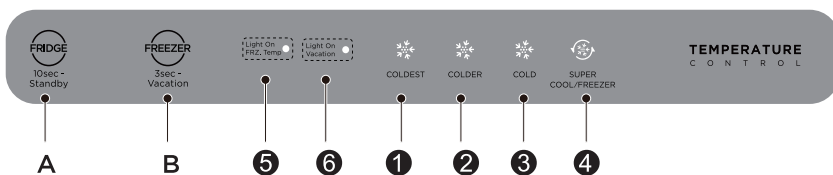
Open the door only as briefly as necessary to minimise cold loss. Opening the door briefly and closing it properly reduces energy consumption.

Setting the temperature no colder than necessary contributes to optimal energy use.

The door gaskets of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

OPERATION INSTRUCTIONS

Control Panel



Button

A	Fridge compartment setting /Standby mode button
B	Freezer compartment setting/Vacation mode button

Display screen

1	Setting 1 (coldest)	3	Setting 3 (cold)	5	Light On FRIZ. Temp
2	Setting 2 (colder)	4	Setting 4 (super cool / freezer)	6	Light On Vacation



ATTENTION

Do not use sharp objects to operate the control panel. They can scratch or damage the control panel.

Display

When powering on for the first time, the display will be complete for 3 seconds, while the start up bell will ring, and then the display will enter normal operation;(The initial power-on, the gear of freezer compartment and fridge compartment set at **COLDER**).

Fault indication

The following warnings appearing on the display indicate corresponding faults of the refrigerator. Though the refrigerator may still have a freezing function with the following faults, the user shall contact maintenance specialist for maintenance, so as to ensure normal use of the refrigerator.

Fault Code	Fault Description
The LED "5" and LED "6" flashing	Freezer temperature sensor fault
The LED "1" and LED "6" flashing	Refrigerating temperature sensor fault
The LED "1" and LED "2" flashing	Freezer frost sensor fault
The LED "6" and LED "3" flashing	Ambient temperature sensor faults
The LED "1" and LED "3" flashing	Communication faults

Temperature setting

Click the setting button “A” to set the fridge compartment.

Click the setting button “B”, the indicators “” light up to set the freezer compartment.

The refrigerator will operate according to the new set gear in 15 seconds.



Tips:

The lower the set temperature, the longer you can safely store your food and the more electricity the refrigerator consumes.

The higher the set temperature, the quicker your stored food decays and the less electricity the refrigerator consumes.

Super cool mode

Click the setting button “A” until the icon “” lightens, and the fridge compartment enters super cool mode in 15 seconds.

The fridge compartment will automatically exit super cool mode after 6 hours or press the temperature setting button A to exit Super cool mode earlier.

Super freeze mode

Click the setting button “B”, the indicators “” light up, and click the setting button “B” again until the icon “” lightens, and the freezer compartment enters Super freeze mode in 15 seconds.

The freezer compartment will automatically exit super freeze mode after 40 hours or press the setting button B to exit super freeze mode earlier.

It is suggested to turn on super freeze mode for 12 hours before placing large amount of frozen food in freezer compartment at one time.

Standby mode

Click the setting button “A” for 10 seconds to enter the standby mode. All loads and the display go off.

Under standby mode, click the setting button “A” for 10 seconds to restore normal control.

Vacation mode

Click the setting button “B” for 3 seconds to enter the vacation mode, the icon “” lights up, the vacation mode will start after 15 seconds.

Under vacation mode, the fridge compartment is turned off, the freezer compartment set at COLDER.

Under vacation mode, click the setting button “A” or setting button B until the icon “” turn off, which could exit the vacation mode.

Storing Food

Freezer Compartment

The freezer compartment is designated for the low-temperature freezing of food, long-term storage of frozen food, and for the production of ice cubes.

Pay attention to the star classifications (4 star, 2 star and 1 star) in the freezer compartment and the resulting storage periods for frozen food.

Do not put fresh and frozen food next to each other. The frozen food may thaw.

When freezing large amounts of fresh food (such as meat, fish or chopped meat), please divide them into several small pieces before putting in, so that they can be quickly frozen and pick up easily.

Abide by the storage times recommended by food manufacturers on the packages, there is no information on the packaging, food should not be stored frozen for longer than three months from the date of purchase.

When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.

Frozen food should be kept in suitable individual packages to ensure that adjacent food cannot be contaminated. Consume thawed and defrosted foods immediately, do not refreeze them.

In case of prolonged power failure or malfunction of the appliance, remove the stored frozen food and check whether they are still edible, then store them in a sufficiently cool place or in another appliance.

To defrost food, remove it from the freezer and let it defrost at room temperature or in the refrigerator. To defrost food quickly, you can use the defrost function on your microwave, for example.

If you only want to defrost part of a pack, remove the portion you need and immediately close the rest of the pack. In this way, you will avoid "freezer burn" and will reduce ice formation on the remaining foods.

Refrigerator Compartment

To reduce moisture and subsequent ice build-up, never put liquid into the fridge compartment in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.

Never put warm foods in the fridge compartment. These should first cool down at room temperature and then be placed so as to ensure adequate air circulation in the fridge compartment.

Foods or food containers should not touch the back wall of the fridge because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.

Meat and clean fish (packed in a package or plastic foil) can be placed in the fridge compartment, which can be used in 1-2 days.

Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables

Storage times and temperature

Note: Overlong storage or storage at inappropriate freezing temperature may cause a quality loss or spoiled foods, which causes food waste, is inedible and may cause food poisoning. The minimum temperature in most cases should be -18°C or colder. Follow the maximum recommended storage times below:

- > Stew, ice cream, sausages, bread: 2-6 months.
- > Fish, shrimp, lamb, meat: 4-8 months.
- > Vegetables, fruits, poultry, beef: 6-12 months.

ATTENTION

Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator.

CLEANING AND MAINTENANCE

CAUTION

Disconnect the appliance from the electrical supply before performing any routine maintenance. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.

Hold the plug, not the cable, when unplugging the appliance.

Do not scrape off frost and ice with sharp objects. Do not use sprays, electric heaters, hair dryers, steam cleaners or other sources of heat in order to avoid damage to the plastic parts.

Eliminate the dust on the back of the unit at least once in the year to avoid hazard by fire, as well as increased energy consumption.

Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.

The interior of the product should be cleaned regularly to avoid odor.

Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.

For areas that are difficult to clean in the product (such as narrow gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacteria accumulation in these areas.

Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors in the interior of the product or contaminated food.

Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.

Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, isoamyl acetate, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.



Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.

Defrosting

The refrigerator is made based on the air-cooling principle and thus has an automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnecting the appliance from power supply or by wiping with a dry towel.

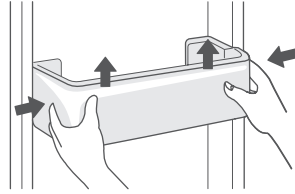
CAUTION!

Don't use sharp objects to remove frost from the freezer.

Only after the interior completely dry should the appliance be switched back on and plugged back into the mains socket.

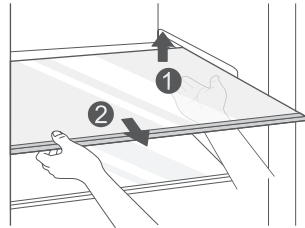
Cleaning the Door Tray

- > According to the direction arrow in the figure, use both hands to squeeze the tray and push it upward, then you can take it out.
- > After washing the removed tray, you can adjust its installation height to suit your needs.



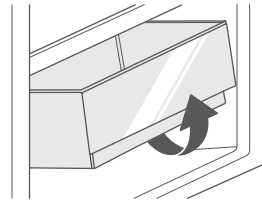
Cleaning the Glass Shelf

- > As the innermost part of the refrigerator liner where contacting the shelves has a backstop, you shall raise the shelves upward, then you can take it out.
- > Adjust or clean the shelves as needed.



Cleaning the Vegetable Drawer

- > Remove the contents of the drawer. Grasp the handle of the vegetable drawer and pull it out completely until it stops.
- > Lift the vegetable drawer up and pull it out.



TROUBLESHOOTING

The following simple problems can be handled by the user. Please call the after-sales service department if the issues are not solved.

Problem	Possible Causes	Solutions
Not operating	- The power supply is not turned on and the plug is not firmly inserted. - Low voltage, power failure or part of the circuit tripped.	- Insert the power cord plug firmly. - Check the power supply at home.
Light not on	- The appliance is not powered on. - The light is broken.	- Unplug and re-plug the power cord. - Replace the light with a new one.
Fruits or vegetables are frozen	- Has the food been placed at the back of the fridge? The area near the back wall is the coldest. - Fruits or vegetables are stored in the Fresh/Chill zone.	- Not placing food which may freeze easily at the back of the fridge compartment. - The Fresh/Chill zone is only for meat/fish.
Fridge/freezer is over-cooling	Temperature control is not set correctly.	Set the temperature higher.
Compressor working for a long time	- High ambient temperature causing long working time. Putting too much food in at one time. - Food is put in before it has cooled down. - Opening the door too often. - The frost layer inside is too thick.	- This is normal. - Do not put too much food in at one time. - Wait until the food has cooled down before putting it in. - Do not open the door too often. - Need to defrost.
Door does not close properly	- Door is stuck with objects. - Too much food in. - Door gasket deformed.	- Do not put in too much food. - Place the appliance stably. - Heat the door gasket, then cool it for restoration (use an electric dryer or hot water for heating).
Refrigerator's outer wall is hot	- When the appliance is operating, heat is dissipated to the outside through the metal tubes inside the cabinet. - Higher ambient temperatures in the summer cause the temperature of the outer wall to rise.	- Higher temperature on the outer wall is normal. - Increase the heat dissipation space, or put the appliance in a ventilated and cool place.
Cross or vertical beams are hot	There are metal tubes inside the beams, and the heat released from the tubes prevents condensation.	This is normal.
Odors	- Spoiled food. - Food with strong odor. - The interior compartment is dirty.	- Clean and remove any spoiled food. - Make sure strong smelling food is wrapped airtight. - Clean the interior compartment.
Condensation forms on the outside	Condensation may form when the humidity in the room is high.	This is normal. Wipe off the condensation with a dry cloth.

Problem	Possible Causes	Solutions
Condensation forms inside the fridge and drawers	• The fridge maintains a high humidity to keep vegetables and other food items fresh. • Humidity is too high in the room and doors have been opened frequently. • The door gaskets are not tight.	• Wipe off the condensation with a dry cloth. • Do not open doors too often or keep them open too long. • Check the door gasket, clean or correct position.

Certain sounds can be heard during normal use of the refrigerator, which do not affect its correct operation.

Noises that can be easily avoided:

- > Noise caused by the appliance which is not level - adjust the position with the adjustable turn-in front feet. Alternatively, place pads made of soft material under the rear rollers, especially when the appliance is placed on tiles.
- > Touching the adjacent piece of furniture - move the refrigerator away.
- > Creaking of the drawers or shelves - take out and put back the drawer or shelf.
- > Sounds of clinking bottles - move bottles apart.

Sounds heard during normal use are mainly due to operation of the compressor (switching on) and the cooling system (thermal expansion and contraction of the radiator caused by the flow of the cooling agent).

TRADEMARKS, COPYRIGHTS AND LEGAL STATEMENT



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All the described functions and instructions were up to date at the time of printing this manual. However, the actual product may vary due to improved functions and designs.

DISPOSAL AND RECYCLING

Important instructions for environment

This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to official collection point for recycling of electrical electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was purchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.



Compliance with RoHS Directive

The product you have purchased complies with EU RoHS Directive 2011/65/EU and its amendment Directive EU 2015/863. It does not contain harmful and prohibited materials specified in the Directive.

Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.



DATA PROTECTION NOTICE

For the provision of the services agreed with the customer, we agree to comply without restriction with all stipulations of applicable data protection law, in line with agreed countries within which services to the customer will be delivered, as well as, where applicable, the EU General Data Protection Regulation (GDPR).

Generally, our data processing is to fulfil our obligation under contract with you and for product safety reasons, to safeguard your rights in connection with warranty and product registration questions. In some cases, but only if appropriate data protection is ensured, personal data might be transferred to recipients located outside of the European Economic Area.

Further information are provided on request. You can contact our Data Protection Officer via **MideaDPO@midea.com**. To exercise your rights such as right to object your personal data being processed for direct marketing purposes, please contact us via **MideaDPO@midea.com**. To find further information, please follow the QR Code.

